

ELITE DRIVING ACADEMY

Terms & Conditions



General Conditions

Your instructor is bound by a professional code of conduct. Your instructor will be courteous, polite, tidy and punctual. They will also behave in a professional and ethical manner at all times. Your instructor's vehicle will be well maintained, clean and tidy. All vehicles used by the instructors are fitted with dual-controls as part of their standard equipment. The vehicle is fully insured for driving tuition. Your instructor will not smoke in the vehicle while giving tuition, nor will they use your lesson time for any other form of business, personal or otherwise.

Qualifications

Your Instructor is an Approved Driving Instructor (ADI) and is fully licensed by the Road Safety Authority (RSA) to give driving tuition in the category. This information can be checked on the RSA Register for ADI's.

<https://www.rsa.ie/services/learner-drivers/driving-lessons/find-an-instructor/approved-driving-instructor>

Driving Licence

The learner must hold a current, valid driving license or learner permit, relevant to them, in the category to which instruction is sought and must be produced before starting every lesson.

Learner permit / EU License

You must bring your Learner Permit or EU License with you to each driving lesson. **Remember, it is an offence to drive without your Learner Permit.** If you do not bring your Learner Permit, then no driving lesson will be conducted and this will result in loss of fee paid for the lesson. If there are driving restrictions on your Learner Permit preventing you from driving there will be no lesson given and any fees paid will be lost. Your instructor will use their discretion to decide if you are fit to drive in regards to legal and/or medical requirements. If you are not fit to drive the lesson will be cancelled with the resulting loss of any fee paid. **Your instructor's decision is final.**

Payments and Cancellations

Payment must be made at the time of booking in order to secure the instructor and vehicle for the duration of the agreed lesson. Please note that you need to give at least 48 hours notice to cancel a lesson. If you fail to give notice your instructor will use their discretion to decide if you should be charged for the lesson. From the date of purchase you have the right to cancel any payment for driving lessons within 14 days and receive a refund. All lessons will be honoured regardless of purchase date. Your instructor will make every effort to ensure the lesson starts and finishes on time, but we reserve the right to postpone, cancel and alter lesson lengths (start/finish times) due to unforeseen circumstances. This could be due to any number of reasons: instructor out sick, heavy traffic, bad weather conditions etc. In the event of a cancellation by us we will reschedule the lesson or offer a full refund.

The Driving Test

- A. **Bookings:** The driving test bookings always take priority over other lessons. Therefore, your lesson may be postponed to allow for someone else's driving test and vice-versa. Changes to lesson bookings as a result of this will be notified immediately. Test appointments must be notified to your instructor as soon as they are known; otherwise we cannot guarantee to provide a vehicle for your test.
- B. **Use of the Vehicle:** In the interest of customer and public safety your instructor reserves the right to withhold the use of a vehicle for the test, if in their opinion, your driving is actually or potentially dangerous and believes there may be a risk to others. **The instructor's decision is final.**
- C. **Test Cancellations:** Elite Driving Academy cannot be held responsible for any postponement or cancellation by the RSA. While every effort is made to keep the school car roadworthy, the school cannot be held responsible for any mechanical breakdown while on the driving test and any sequential loss.

www.elitedriving.ie

085 133 2445

Punctuality

In their own interests' learners are advised to be punctual for their lesson appointments. If the instructor is waiting more than 15 minutes past the start time, the lesson may be abandoned and the lesson fee forfeited. A reciprocal waiting time may become necessary if the instructor is delayed due to unforeseen circumstances. Any lesson time lost as a result of this would be made up by the instructor either at the end of the normal lesson time if possible or at a later date.

Learner Comfort and Safety

In the interest of comfort and safety learners are advised to wear suitable footwear and clothing which does not restrict movement. Learners must also take note of any medication they are taking that may affect their ability to drive safely and advise their instructor accordingly before taking any lesson booked. Bad behaviour will not be tolerated from students and we reserve the right to terminate the lesson at once without compensation of your fee.

Pick up Location

This location varies but the agreed location will be used to start and finish the lesson for the convenience of both instructor and student. On occasion where it is more practicable a different meeting point can be arranged in advance of the lesson. Should the instructor have to drive the student to the training area because of public safety this journey will constitute part of the lesson. The instructor will give a running commentary on the journey to alert the student to all safety aspects of modern driving.

Training Vehicles

Our training vehicles are fully taxed, insured for driving instruction, in roadworthy condition and fitted with dual controls for your safety. If you opt for training in your own vehicle then you must have L Plates displayed clearly to the front and rear, your vehicle must have a valid tax and an insurance disc displayed and also must have a current NCT, where applicable.

Your rights

These terms do not affect your right under consumer legislation. Elite Driving Academy retains the right to change any of the above terms without Notification. Driving Instructors are regulated by the Road Safety Authority in Ireland.

